
Report To: Inverclyde Integration Joint Board **Date:** 29 March 2021

Report By: Louise Long
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Inverclyde Health & Social Care Partnership **Report No:** IJB/11/2021/LL

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Subject: CHIEF OFFICER'S REPORT

1.0 PURPOSE

- 1.1 The purpose of this report is to update the Integration Joint Board on a number of areas of work. As part of the response to Covid the Chief Officer provides a summary across the services.

2.0 SUMMARY

- 2.1 The report details updates on work underway across the Health and Social Care Partnership to deal with Covid and to support the delivery of health and social care services.

3.0 RECOMMENDATIONS

- 3.1 That the IJB notes the vaccination update.
- 3.2 That the IJB notes the Greenock Health Centre completion date and community benefits.
- 3.3 That the IJB agrees that the learning disability day centre remains open at 20% capacity.
- 3.4 That the IJB notes the revised Strategic Plan priorities as agreed by the Strategic Planning Group (SPG).
- 3.5 That the IJB agrees that SPG meetings restart once current lockdown arrangements lift.
- 3.6 That the IJB notes the use of Winter Grant monies.
- 3.7 That the IJB notes the drug deaths and actions taken to address these issues.

Louise Long
Chief Officer

4.0 BACKGROUND

- 4.1 There are a number of issues or business items that the IJB will want to be aware of and updated on, which do not require a full IJB report, particular with HSCP response to Covid19 by a full report. IJB members can of course ask that more detailed reports are developed in relation to any of the topics covered.

5.0 BUSINESS ITEMS

5.1 Covid 19 Response

All front line Health & Social Care Staff had been advised that they can access their first Covid vaccination via the staff mass vaccination programme managed by NHS GG&C. Appointments were available for up to Saturday 30th January and these were delivered across a number of locations across the Board area including Inverclyde Royal Hospital. Follow up sessions for second doses of the Covid vaccine are underway at the GG&C vaccination sites. Mop up sessions for first doses are being arranged across GG&C one day a month to allow staff who missed out on their first dose to receive them.

Covid vaccinations for those over 75 are underway in GP practices and housebound service users are being vaccinated by the HSCP team in line with the mid February target date.

5.2 HSCP Recovery Plan

The Recovery Plan agreed at the beginning of the pandemic has now been fully implemented and the IJB's Strategic Plan has been reprioritised to reflect the emerging and changing priorities. The HSCP Recovery Group continues to meet on a fortnightly basis to oversee recovery actions as required. This group will continue to meet while Covid restrictions remain in place. Going forward recovery planning will be managed through the Recovery Group until the recovery activities have been merged within the strategic plan thereafter the Strategic Planning Group will monitor progress. A review of Strategic Plan is underway and will report to SPG in May and IJB in June.

5.3 Care Homes

All 14 Older People's Care Homes have received their first Covid Vaccination for the available service users, with staff vaccinations completed by 20th January for their first vaccination. The HSCP commenced the second vaccination of care home residents on 15th February 2020. Uptake in older people's care homes so far has been 98% of service users and 78% of care home staff. Plans are in place to begin vaccination of the seven adult care homes in Inverclyde in March 2021.

A daily Care Huddle chaired by the Head of Health & Community Care continues to support the Older People's and Adult Care homes in terms of a Covid response with Infection Control, testing, PPE and staffing. This is in conjunction with a weekly meeting with care home managers from older people and adult care homes.

Inverclyde HSCP Personal Protective Equipment (P.P.E) Hub continues to support commissioned providers with P.P.E where they have been unable to source P.P.E. To date, the Hub has supplied 2 million items of P.P.E.

Lateral Flow Testing (LFT) training and deliveries have commenced for all Adult Community Nursing & Allied Health Professional Staff, Social Care Staff entering Care Homes, Sheltered Housing/Houses of Multiple Occupancy and Personal assistants who provide care. Polymerase Chain Reaction Testing (PCR) will

commence with care at home staff when test kits are delivered to the HSCP in mid February 2021.

Covid Testing via the National Test & Protect programme remains in place at the mobile test centre at Parklea and the walk in test centre at Crawfordsburn.

Mass vaccination for the priority groups is underway coordinated with Inverclyde Council in terms of the national programme for Covid Vaccination via the national priority list.

5.4 Flu

The majority of Inverclyde's flu vaccinations were delivered within community venues to enable social distancing and ensure delivery of the anticipated increased demand. The venues used were Gamble Halls, Port Glasgow Town Hall, Greenock Town Hall and Kilmacolm Community Centre. The HSCP delivered all vaccinations for those over the age of 60 and those over 18 who are housebound. Care home staff delivered vaccinations within older people's nursing care homes. More than 13,000 vaccinations were delivered to those over 60, representing an uptake of 82%. Historic uptake is around 73%. General Practices delivered the majority of vaccines for those in the under 65 at risk cohorts achieving an uptake of 53%, again higher than the historic uptake. Childhood pre-school flu vaccinations were also delivered via the community venues through the NHS GG&C dedicated team. The learning from this programme has now been used in the planning of the mass Covid vaccination centres.

Vaccine supply meant that the staff flu programme was challenging due to social distancing requirements and the HSCP achieved just below the 60% target. A further session is being planned for any remaining staff still wishing a vaccination. Social Care staff from commissioned providers were provided vaccination opportunities at local pharmacies across Inverclyde.

5.5 Learning Disability

Development of the new Learning Disability Community Hub continues governed by the Learning Disability Programme Board who meet on-line every 3 weeks, Financial reporting and Risk management are in situ and vital to the governance and accountability of the Programme.

The Programme of works is on schedule currently and will conclude the Concept Design phase, around March 21.

The programme of Communication and engagement facilitated by 'The Advisory Group' (TAG) continues and feedback from this engagement has been fundamental in contributing to the design of the Hub. An eight weekly accessible Newsletter is distributed to all stakeholders providing an update on progress and showcasing partnership work and community developments in Learning Disability and Autism and is distributed to wider community via social media platforms.

5.6 New Greenock Health Centre

The project has progressed well, despite Covid restrictions causing some details. The building is due to be handed over 18th March and commissioning is expected to take 6-8 weeks with services due to move into the new facility from mid May onwards. The centre is expected to be fully operational by June 2021. Pictures of the new development are available on the HSCP webpages.

www.inverclyde.gov.uk/health-and-social-care/new-greenock-health-and-care-centre

One of the stipulations of the contract was around community benefits. Over the life of the contract, the contractor has delivered:

- 11 new employment opportunities including 1 graduate employment
- 9 work experience placements
- 25 Apprenticeships – 12 of which completed during the project
- Various educational opportunities including contractor led training for 16 local people

In addition, a Legacy Garden has been created in the central courtyard with benches, pathways and assorted planting. This garden will be for community use and the intention is that this will be maintained by local community groups.

5.7 IJB Strategic Plan

Due to the pandemic, officers within the HSCP reviewed the existing Strategic Plan priorities and agreed a revised priority list to reflect new Covid related priorities such as Test and Trace and Vaccinations and to reflect the deliverability of existing priorities in the midst of a pandemic.

The revised plan was approved by the Strategic Planning Group on 6th November 2020 and is enclosed at Appendix A.

Officers will continue to monitor performance against the revised plan and will phase back in other previously agreed priorities where possible over the coming year. Much of this will be dependent on the pandemic, national lockdown and other factors outwith Inverclyde IJB's direct control.

Updates will go through the Strategic Planning Group and IJB throughout the coming year.

5.8 Strategic Planning Group

The Strategic Planning Group and a number of other meetings have been paused since the latest Covid restrictions came into force to free officers up to focus on delivering key services within lockdown. It is proposed that the Strategic Planning Group restarts once current lockdown restrictions lift.

5.9 Winter Grant

The Scottish Government are allocating £22,000,000 in grant funding to local authorities as part of the winter plan for social protection and for the first time parts of this resource are earmarked to support Vulnerable Children & Young People. The grant is targeted to address the pressures around residential care for children and young people as a result of Covid19, to address the extra social work demands posed by children's hearings recovery plans and to support services for vulnerable children and young people. The funds will be distributed per SIMD indicators and Inverclyde has been allocated £387,686. £80,052 is allocated to residential care, £179,808 for the children's hearings recovery impact and £127,826 for vulnerable children and young people.

Following an exploration of needs, the service has plans to utilise the funds apportioned to residential care to ensure continuity of care within our residential services. As our children's houses are above capacity, there are significant additional staffing and overtime costs and this grant will ease some of the budget pressures upon this service. The service plans to utilise the further funds to directly benefit disadvantaged children, young people and their families, kinship carers and foster carers in the provision of direct aid and support. The funds will provide additional scaffolding for families to significantly improve the child's wellbeing outcomes and prevent a situation at home deteriorating, shall be used to stabilise kinship and foster placements, reducing placement breakdown which will reduce the likelihood of a child becoming accommodated and divert cases from the hearing system.

5.10 Promise

On 5th February 2020, the Independent Care Review published its vision for Scotland. The Promise Partnership is an investment of £4m from Scottish Government intended to deliver change in line with Scotland's commitment to creating capacity in the care system and the provision of holistic family support ensuring that families who require support in order that they can stay together get that support, and children and young people who cannot stay at home get the care, protection and love they need to thrive.

The Corra Foundation will administer The Promise Partnership of approximately £3m. Up to £50k will be available to organisations to help create capacity and work towards cultural shift and collaboration across the care system. A further funding stream of up to £200K can be applied by invite only from organisations which have an existing relationship with The Promise Team, can demonstrate how they are already implementing changes and can demonstrate existing collaborative approaches. Inverclyde has received an invitation to apply for this funding. The aim of this funding is to enable organisations working collaboratively to re-think current approaches and re-design service delivery aligned to the Scottish approach to service design .

This is a very exciting opportunity for the HSCP in collaboration with 3rd Sector partners to create capacity to focus on redesign development and implementation, making significant changes to the way we deliver services to families across Inverclyde.

5.11 Drug Deaths

The National Records for Scotland published the 2019 Drug Related Deaths in Scotland Report on 15th December 2020. This report is usually published in July however it was delayed due to toxicology issues.

In Scotland in 2019, 1264 people sadly lost their life to a drug related death. This was an increase of 6.6% from 2018 and continued the trend seen over the past few years.

In 2019 in Inverclyde 33 people lost their life to a drug related death. This is an increase of 9 people from 2018 which equates to a 37.5% increase. Every death affects the wider Inverclyde community as they are friends or family.

When comparing prevalence rates per 1,000 population (averaged over 2015 – 2019) Inverclyde is the 3rd highest area in Scotland.

- Dundee City (0.36)
- Glasgow City (0.35)
- Inverclyde (0.29)

Initial analysis of the data is available at a Scottish and at NHSGGC level, with more limited information currently available at an Inverclyde level. The NHSGGC Drug Death Research Analyst will be providing more detailed analysis and will provide a briefing to elected members and the Alliance Board.

The Inverclyde Alcohol and Drug Partnership's Drug Death Prevention Action Plan focusses on actions related to the national Drug Death Taskforce priorities:

- 1 – Targeted distribution of naloxone
- 2 – Immediate response pathway for non-fatal overdose
- 3 – Medication-Assisted Treatment
- 4 – Targeting the people most at risk
- 5 – Public Health Surveillance
- 6 – Equity of Support for People in the Criminal Justice System

The Scottish Government has announced additional funding to tackle drug related deaths and the ADP will oversee the application for this funding.

6.0 IMPLICATIONS

FINANCE

6.1	Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report £000	Virement From	Other Comments
	N/A					

Annually Recurring Costs / (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact £000	Virement From	Other Comments
N/A					

LEGAL

6.2 There are no legal implications within this report.

HUMAN RESOURCES

6.3 There are no specific human resources implications arising from this report.

EQUALITIES

6.4 Has an Equality Impact Assessment been carried out?

	YES
X	NO – This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy. Therefore, no Equality Impact Assessment is required.

6.4.1 How does this report address our Equality Outcomes?

Equalities Outcome	Implications
People, including individuals from the above protected characteristic groups, can access HSCP services.	Tracking impact on services through data dashboard.
Discrimination faced by people covered by the protected characteristics across HSCP services is reduced if not eliminated.	Maintain levels of services for people who are vulnerable.
People with protected characteristics feel safe within their communities.	Increased risk on mental health wellbeing due to Covid19 impact due to isolation.
People with protected characteristics feel included in the planning and developing of services.	Survey being undertaken with community and those using services.

HSCP staff understand the needs of people with different protected characteristic and promote diversity in the work that they do.	The paper is based on Inverclyde's response to Covid19.
Opportunities to support Learning Disability service users experiencing gender based violence are maximised.	Learning disability hub is maximising opportunities for those with learning disabilities.
Positive attitudes towards the resettled refugee community in Inverclyde are promoted.	None

CLINICAL OR CARE GOVERNANCE IMPLICATIONS

6.5 There are no clinical or care governance implications arising from this report.

6.6 NATIONAL WELLBEING OUTCOMES

How does this report support delivery of the National Wellbeing Outcomes?

National Wellbeing Outcome	Implications
People are able to look after and improve their own health and wellbeing and live in good health for longer.	Mobile Testing Unit and Assessment to ensure early access in Inverclyde.
People, including those with disabilities or long term conditions or who are frail are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community	Link Learning Disability Hub.
People who use health and social care services have positive experiences of those services, and have their dignity respected.	Undertaking surveys with people to understand their experience.
Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.	Focus on centred care throughout Covid19.
Health and social care services contribute to reducing health inequalities.	Access to services in Inverclyde to all groups to reduce inequalities.
People who provide unpaid care are supported to look after their own health and wellbeing, including reducing any negative impact of their caring role on their own health and wellbeing.	None.
People using health and social care services are safe from harm.	Services to vulnerable people monitored through dashboard.
People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.	Engaged with staff in developing services in response to Covid19.
Resources are used effectively in the provision of health and social care services.	Costs contained within mobilisation plan.

7.0 DIRECTIONS

7.1

Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	X
	2. Inverclyde Council	
	3. NHS Greater Glasgow & Clyde (GG&C)	
	4. Inverclyde Council and NHS GG&C	

8.0 CONSULTATION

- 8.1 The report has been prepared by the Chief Officer of Inverclyde Health and Social Care Partnership (HSCP) after due consideration with relevant senior officers in the HSCP.

9.0 BACKGROUND PAPERS

- 9.1 None.

INVERCLYDE HSCP STRATEGIC PLAN- 6 BIG ACTIONS 2020/2021 EMERGING KEY PRIORITIES

Executive Summary

1.0 Introduction

Due to the Covid pandemic a number of areas of work have had to be paused and reviewed while at the same time other areas have emerged as critical areas of work for the coming year.

It is recognised that the HSCP cannot maintain activity across the totality of the strategic plan next year.

The HSCP SMT have reviewed the current strategic plan and actions due for delivery in 2020/21 and developed an executive summary of the high level priorities during 2020/2021 while we manage the significant ongoing pressures presented by the on-going global pandemic.

This short executive summary covers two specific areas;

1. There are a number of key overarching themes emerged as a result of the pandemic. These are in section 1.
2. Section 2 captures the key areas of work by service that are now being prioritised for action in the remainder of 2020/2021 and beyond. We are narrowing our scope of activity to focus on the key areas of work that are critical to the sustained delivery and improvement of services. This will also ensure we focus on “Improving Lives” by focussing on improving outcomes for the people who require support.

2.0 Overarching Themes

Themes	Narrative
Covid 19 Live	We will need to plan for ongoing work relating to Covid assessment work and testing moving forward through the winter period and beyond. Flu and Track and Trace responsibilities
Covid 19 recovery	Out teams will continue to implement recovery steps were appropriate and taking account of any local or national lockdown arrangements.
Anti-Poverty work	£1m from anti poverty fund to be invested
Readiness of third sector to bid for contracts	Seeking advice from procurement about this issue and Market Facilitation Group to review this potential issue

3.0 Service Specific Priorities

Health & Community Care	
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Access 1 st	We will complete our review of the Access 1 st test of change by March 2021.
Care at Home	We will commence our review of our internal care at home service by the spring of 2021
Unscheduled Care	We will work whole system to ensure we put plans in place to offer alternatives for the Inverclyde population to reduce unscheduled care pressures across the system
Flu and Winter Planning	We will be working to ensure our normal winter period is planned for and we make best use of the resources we have. We will also be working to deliver the most significant immunisation for Flu across Inverclyde this winter.
OOH review	We will work with Out of Hours team to develop a local solution for the OOH review.
New Learning Disability Hub	We will work to ensure we deliver our new Learning Disability Hub in Inverclyde by 2022 as planned.
Mental Health, Addictions & Homelessness	
Homelessness Vision	We will work with a range of partners to implement year 2 of the 5 year RRTP with particular focus on implementation of Housing First; review of temporary accommodation and scope supported accommodation requirements.
Alcohol and Drugs	We will complete the review of alcohol and drugs with a clear focus on building recovery communities and We will work with our ADP partners to delivery key actions of the Inverclyde Drug Related Death Prevention Strategy.
ADRS Redesign	We will implement the ADRS workforce redesign and implementation by December 2020 (dependent on Organisation Change process being agreed)
Mental Health Assessment Unit	We will work with the wider NHSGGC system and partners to determine the appropriate model for Inverclyde MHAU to meet local and national needs
Distress Brief Interventions (DBI)	We will work with partners to develop and implement The Distress Brief Intervention (DBI) initiative within Inverclyde
Children, Families & Criminal Justice	
Care Review	Implement Promise from national review, develop action plan.

Kinship and Fostering	Review Kinship/Fostering rates and support in line with national guidance.
Women's Project for Justice	Big Lottery funded project, engaging women in the justice system in communities.
Development of the wellbeing service	£15m new monies nationally approximately £250k for service for children in Inverclyde.
Clinical and Care Governance	
Track and Trace	Support track and trace to ensure appropriately staffed
Develop Action Plan for Clinical & Care Governance strategy	
Strategy and Support Services	
Digital Development	Agile working and the ability to deliver services remotely has been a key aspect of responding effectively to the pandemic. Work needs to continue on this to ensure services can continue to be delivered safely and efficiently.
Capital Development including Health Centre	We have a number of live capital projects (new Greenock Health Centre and new LD Hub) that are key to service delivery. Work is able to progress, despite the pandemic, albeit at a slightly closer pace due to social distancing requirements. It is important that these projects continue to be delivered.
Replacement of the Social Care Records Management System (SWIFT) Development	<p>A robust social care record management system is vital to deliver services safely and effectively. The new system will ensure this can be delivered longer term and will also bring a number of additional benefits to services and service users as outlined in the Business Case and funding request reports to the IJB in March and Sept 2020.</p> <p>This IT project was agreed pre covid but has been further delayed as result of the pandemic. It is anticipated that Scotland Excel will finalise and publish the procurement framework for the system in Oct/Nov and work can recommence locally to procure and implement the system once that framework is available.</p>
Commissioning support to Care Homes	Care Homes have faced unprecedented challenges during the pandemic.

	<p>Governance and scrutiny of practices is heightened. Linked to this the Strategic Commissioning Team will continue to be required to provide support and enhanced monitoring to the sector for the duration of the pandemic.</p> <p>Looking at developing/building local care home hub.</p>
Locality Planning	Establish virtual locality planning structures. Your Voice taking forward pilot in Port Glasgow
National Adult & Care Review	Consider report from national review adult care. Report due Jan 2021